

## Contacting Hackney's Children and Families Service

The First Access and Screening Team (FAST) operates as a single point of contact for members of the public and professionals who are seeking advice and information, and/or who want to make a referral for a child or young person in Hackney who may be in need of help or protection.

### *How to contact FAST*

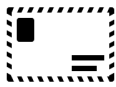
**Referrals:** The FAST referral form is available to download from [here](#).



**Phone:** 020 8356 5500



**Email:** [FAST@hackney.gov.uk](mailto:FAST@hackney.gov.uk) or secure e-mail on [cscreferrals@hackney.gcsx.gov.uk](mailto:cscreferrals@hackney.gcsx.gov.uk)



**Mail:** FAST, Hackney Learning Trust, 1 Reading Lane, London E8 1GQ

**Walk-in:** Children and families can 'walk in' to Hackney Service Centre, 1 Hillman Street, Hackney E8 1DY, and ask to see a duty FAST social worker on Monday to Friday during office hours.

### **Opening Hours**

FAST is open from **Monday to Friday** from **9am to 5pm**. Outside of these hours and on bank holidays, Hackney's out of hours Emergency Duty Team can be contacted on **0208 356 2710**.